TES USER PROTOCOL

This Protocol contains the terms of use of a computer system supporting electronic bid transmission (TES) and the rights and obligations of the users. When they access TES Internet site, users, in their own name and on behalf of the firm committed to the BSDQ, accept said terms of use as well as any changes subsequently made thereto. They also agree to refer thereto on a regular basis.

ACCESS TO TES AND ELECTRONIC SIGNATURE

The BSDQ shall provide all legal and natural persons having signed either commitment C-1 or commitment C-2 of the Tendering Code and who require same, with a master-user’s code and a temporary password. The BSDQ shall provide only one master-user’s code per person committed to the BSDQ, and said master-user’s code shall be provided to the natural person appointed or designated by the person committed to the BSDQ. The master-user’s code shall allow that person to access TES, to establish his password which constitutes his electronic signature and to identify other users allowed to access TES depending upon what supervision and guidance and what limits were selected and determined by the master-user.

The BSDQ shall also provide, where required to do so, a master-user’s code and a temporary password to any natural person appointed or designated by any surety company mentioned in Schedule II of the Tendering Code. Furthermore, the BSDQ shall provide, where required to do so, a master-user’s code and a temporary password to any natural person appointed or designated by a legal or a natural person, to whom tenders may be sent in his capacity as «addressee of copies », in accordance with section E-2 of the Tendering Code.

The BSDQ can also provide a master-user's code and temporary password to any natural person appointed by the awarding authority who has requested tenders be filled and addressed directly to them electronically in order to take possession of the tenders through the TES exclusively. The awarding authority and the BSDQ will determined the procedures for the filling and receiving of the tenders.

The temporary password provided by the BSDQ shall be changed by the holder of the master-user’s code when he first accesses TES site. The new password so indicated, along with any subsequent changes thereto, and any passwords belonging to those users previously granted certain rights of access, shall become the electronic signature of the person committed to the BSDQ. This signature shall have the same legal effect as an original handwritten signature. The same shall apply to any password indicated for the representative of any surety company, the representative of the «addressee of copies » or the representative of the awarding authority who has agreed to use the TES.

Expressly appointed or designated BSDQ employees shall also dispose of a master-user’s code allowing them to access TES so as to ensure that it operates properly and in order to allow the BSDQ to assume its role.

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1 It should be noted that, for interpretation purposes, the French text shall prevail over the English, the latter being a translation of the French original and that acronyms are reproduced as in the French version.
CONFIDENTIALITY AND SECURITY

In order to allow the BSDQ to safeguard and protect the integrity of the information and the data in the TES and for TES to be accessible in due course and as required by any authorized person and in order that only authorized persons have access to information and data flowing through TES, the BSDQ shall make sure to confirm the identity of the natural person appointed or designated as aforesaid and provided with a master-user’s code, and to have the latter sign this Protocol.

A master-user shall be responsible for the use he makes of his user’s code and of any password he chose and he shall keep said password secret. A master-user shall also be responsible for any access, whether limited or unlimited, he may grant within his own firm.

The BSDQ shall retain, in a historical record, any information related to transactions executed through TES by the users. Retention of the aforesaid elements shall be required in order to make it possible for the BSDQ to suitably play its part and ensure the integrity and soundness of bid E-filings and their possession.

Neither the BSDQ nor any of its agents or employees shall be allowed to access tenders less than one hour after the closing hour of the general contractor’s tender at the awarding authority as per article H-1 of the Tendering Code.

E-Mails received at the BSDQ shall be dealt with using the same confidentiality measures as those used where mail is concerned.

The BSDQ takes any steps required in order to avoid intrusions.

USER LIABILITY

When it obtains a master-user’s code, the natural person appointed or designated undertakes, thereby binding himself and any other users it gives limited or unlimited access, to use TES in compliance with the provisions of the Tendering Code and of this Protocol, and solely for authorized purposes. BSDQ shall hereby be authorized to limit or to prohibit access by any user making excessive use of, or abusing, TES.

Users shall immediately report to BSDQ any faulty operation of the system they may be aware of.

MODIFICATION OF PROTOCOL

This Protocol and the conditions of use of the TES it contains may be modified at any time. Any user designated or identified by a person committed to the BSDQ must consult the Protocol regularly to take note of any modifications that may be made to it. To this end, when such changes are made, the TES requires confirmation from the users who access it.

NON PAYMENT OF YEARLY DUES OR ANY AMOUNTS DUE TO THE BSDQ

The BSDQ can limit or deny access to the TES to all users designated or identified by the signing officer of the commitment C-1 or C-2 of the Tendering Code if the person owes any money to the BSDQ including the yearly dues.
FAILURE TO PROVIDE THE REQUIRED INFORMATION

The BSDQ may limit or prohibit access to the TES to any user designated or identified by a person signing one of the commitments provided for in sections C-1 and C-2 of the Tendering Code if this person, contrary to its commitment, refuses without reason to inform the BSDQ of contracts obtained or granted following the use of the TES.

Likewise, the BSDQ may limit or prohibit access to the TES to any user designated or identified by a person signing one of the commitments provided for in sections C-1 and C-2 of the Tendering Code if this person, contrary to section L-2 of the Code, refuses without reason to comply with the requests of the BSDQ that are addressed to them within the framework of a BSDQ investigation or to provide the BSDQ with the information it requires by virtue of of the provisions of chapter L of the Tendering Code.

MAINTENANCE AND TECHNICAL SUPPORT

TES shall always be accessible, save only during required maintenance periods.
Technical support shall be provided between 8 AM and 5 PM weekdays, on BSDQ working days.

REQUIRED EQUIPMENT AND TOOLS

In order to access TES, users shall have the required equipment and tools, and Internet access. Useful details can be found in the TES user guides and on the BSDQ website.

RULES AND TERMS OF USE

Pursuant to the Tendering Code and provided its conditions of application are met, tenderers shall transmit any tenders sent to recipient contractors only through the BSDQ and only electronically. TES makes it possible for tenderers and recipient contractors to comply with Tendering Code rules by providing an electronic channel through which tenders can be made and received.

These main adjustments are dealt with below. Users shall refer to the Operating Guides provided by the BSDQ and avail themselves of the training given to become acquainted with additional information that can prove useful when using TES.

MAIN TERMS OF USE

Deadline for Project opening request (article E-1.1 of the Tendering Code): Owing to the introduction of controls, tenders and bid bonds cannot be e-filed unless the BSDQ posts the project in the TES. The project opening request should be submitted at least four hours prior to the probable time of closing at the BSDQ to allow the project to be posted in time to permit the deposit of tenders. The deadline of four hours is established considering the opening hours of the BSDQ.

The BSDQ reserves the right to refuse the posting of a project if the request is not submitted in time to obtain all necessary information and allow the posting of the project.

Fees relating to the electronic filing of a tender: The cost of each filing shall be set by the BSDQ. The fees must be paid in advance, through TES.
**Project description**: Project description mentioned in the tender form is the description of the project posted by the BSDQ as per article E-1.1. Projects are submitted on dropdown lists allowing users to choose from those lists projects that are of interest to them.

**Specialty identification**: The identification, on the tender form, of the specialty or grouping of specialities liable to be called upon to perform the work being tendered for is determined by the selection made by tenderers from lists of specialties identified by the BSDQ with regard to each project.

**Recipient contractors identification**: Recipient contractors having signed a commitment to the BSDQ shall be indexed in a directory from which tenderers must make a selection. Nevertheless, unindexed recipient contractors are free to request to be indexed in the directory on a temporary basis by communicating with the BSDQ at the appropriate time. To be authorized to take possession of tenders intended for them, said recipient contractors shall first sign a commitment to the BSDQ as per article C-2 of the Tendering Code and meet any requirements set in order to use TES.

**Bid bonds and letters of intent**: Bid bonds and letters of intent shall first be e-filed by the legal person issuing same.

**Electronic transfer**: When the security is supplied via the electronic transfer through a financial institution as per article D-10 and following, the required amount shall be deposited in the BSDQ’s trust account immediately following the filing of the secured tender, prior to the closing time set at the BSDQ with respect to tenderers. The existence and validity of the aforesaid tender security shall be confirmed by the BSDQ the day after it is filed. Recipient contractors shall be responsible for securing said confirmation in compliance with article D-10.1 of the Tendering Code.

The amount deposited by way of tender security in the BSDQ’s trust account shall be returned to the tenderers in accordance with the terms and conditions provided for in the Tendering Code. Any interest earned as a result of said deposit shall be assigned to the BSDQ.

**Required fields**: Certain mandatory controls or checks are implemented by means of TES, requiring tenderers to fill in fields indicated by an asterisk. Should they fail to do so, it shall be impossible for them to file their tender and they shall be notified thereof. More particularly, tenders without a security where required by the Code, tenders not digitally signed, tenders whereon the contractor’s license number does not appear, and tenders with empty «price», «plan numbers», «specifications sections» or «addenda» fields cannot be filed.

**Taking possession**: Recipient contractors take possession of tenders addressed to them by accessing TES on and after a set time. Recipient contractors consulting a list of tenderers having sent them a tender regarding a given project shall, whether they refuse or whether they accept tenders addressed to them through electronic channels, confirm said refusal or acceptance through their electronic signature. Tenders shall be deemed refused until accepted by recipient contractor.

Nevertheless, where recipient contractors fail to take cognizance of the list of tenderers having sent them tenders, said tenders shall be deemed unread.

**Request for taking possession of tenders not addressed to a recipient (Section J-7 of the Tendering Code)**: Requests submitted to the BSDQ in accordance with Section J-7 must be filed by the recipient contractor in TES prior to the established closing time. For the process to be completed in compliance with the Code and within the times mentioned in Section J-7 (fourth paragraph), the BSDQ
recommends that the electronic request from the recipient contractor be submitted at least four hours prior to the tenders closing time for recipient contractors, taking into account the BSDQ office hours.

After verification, the BSDQ sends the list of tenderers who have submitted a tender for the governed specialty concerned to the recipient contractor. This list can be consulted in TES. The recipient contractor then confirms his acceptance to take possession of the tender from the tenderers whose names have been disclosed to him. He does this in TES, selecting the tenderers whose tender he accepts and using his electronic signature. The BSDQ then notifies the selected tenderers by email. These tenderers are responsible for authorizing the BSDQ to make their tender available to them. They must do this in TES. The recipient contractor is immediately notified and given access to the tenders in TES, in the same manner as if these tenders had been addressed to him prior to the tenders closing time at the BSDQ and he had taken possession of them.

All of these operations must be completed electronically prior to the closing time for filing tenders by the recipient contractors.

**Addressees of copies:** Addressees of copies such as awarding authorities, architects or engineers shall use electronic channels to receive copies of tenders sent to them through electronic channels as per the procedure established by the BSDQ.

**TRAINING AND OPERATING GUIDES**

The BSDQ offers to the appointed or designated natural persons provided with a master-user’s code the TES user guides prepared by the BSDQ. Furthermore, to make it easier for users to utilize the TES, the BSDQ provides training to those wishing to avail themselves.

The BSDQ reserves the right to limit access to its technical helpdesk to any users who chooses not to follow the training.

**LIMITATION OF LIABILITY**

The parties to the Agreement (the ACQ, the CMEQ and the CMMTQ) and the BSDQ shall not be liable for any damage or injury resulting either from any misuse of TES or for that caused by use of obsolescent equipment or tools.

The parties to the Agreement and the BSDQ shall act as agents for the users and for any firms committed to the BSDQ having appointed them. They shall carefully and diligently assume their duties in that capacity.
The parties to the Agreement and the BSDQ hereby undertake to take the required steps in order to avoid any mistake, error, failure, malfunction or discrepancy and in order to ensure the confidentiality and security of TES. Nevertheless, the parties to the Agreement and the BSDQ shall not be liable for any damage or injury resulting from any user’s failure to obtain appropriate information, to access TES, completely or partly, or to finalize or complete the filing or receipt of any tender due to any mistake, error, failure, malfunction or discrepancy. Nor shall the parties to the Agreement and the BSDQ be liable for any damage or injury possibly resulting from any third party fault or from any superior force or fortuitous event.

COPYRIGHTS

The BSDQ and the parties to the Agreement (the ACQ, the CMEQ and the CMMTQ) own the TES system and their copyrights are protected.
TES USER PROTOCOL

Signature form for addressees of copies

Signed at ___________________ on the ___ day of ___________________ 20___

Name of the addressees of copies
(please print)
____________________________________

Name of appointed or designated master-user
(please print)
____________________________________

Master-user’s title or office
____________________________________

Master-user’s E-Mail address
____________________________________

Master-user’s business address
(City, Street and Postal Code)
____________________________________

Master-user’s signature
____________________________________
Resolution for a business (legal person)

RESOLUTION RESPECTING THE TES USER PROTOCOL

WHEREAS

(Name and address of the business)

requires a master-user’s code enabling it to use the BDSQ computer system supporting electronic bid transmission (TES);

BE IT RESOLVED

THAT Mr. or Mrs. _________________________________ be appointed or designated « master-user », and that he/she be authorized to sign, on its behalf, the TES user protocol;

THAT the BSDQ be authorized to provide said appointed or designated master-user with a master-user’s code and password allowing him/her to access TES.

CERTIFICATION

I, the undersigned, certify that the foregoing resolution was duly passed by the directors of the aforementioned legal person and that said resolution is still in force and effect, without amendment.

And I have signed at ____________ on the ___ day of _____________ 20___

Signature: ________________________________

(President or Secretary)

________________________________________

Signatory’s Name (please print) Title
Resolution for a partnership

RESOLUTION RESPECTING THE TES USER PROTOCOL

WHEREAS

(Name and address of the partnership)

requires a master-user’s code enabling it to use the BDSQ computer system supporting electronic bid transmission (TES);

BE IT RESOLVED

THAT Mr. or Mrs. ________________________________ be appointed or designated « master-user », and that he/she be authorized to sign, on its behalf, the TES user protocol;

THAT the BSDQ be authorized to provide said appointed or designated master-user with a master-user’s code and password allowing him/her to access TES.

Signed at _________________ on the ___ day of ________________ 20___

Name and signature of Partners (please print)

________________________________________

________________________________________

________________________________________

________________________________________
CONFIRMATION LETTER FOR « ADDRESSES OF COPIES »

Confirmation letter of the identity and functions of the TES master-user

As a person in hierarchical or administrative authority of the organization, I confirm the identity and functions of __________________________, designated master-user for the (name of the master-user) purpose of the signature of the TES user protocol within our organization.

Signed at __________________ on the ____ day of __________________ 20____

Contact information on the person in hierarchical or administrative authority

Name of the organization (please print) __________________________

Name and first name (please print) __________________________

Title or office (please print) __________________________

Phone number __________________________

E-Mail address __________________________

Signature __________________________